CCC INFORMATION SERVICES INC.

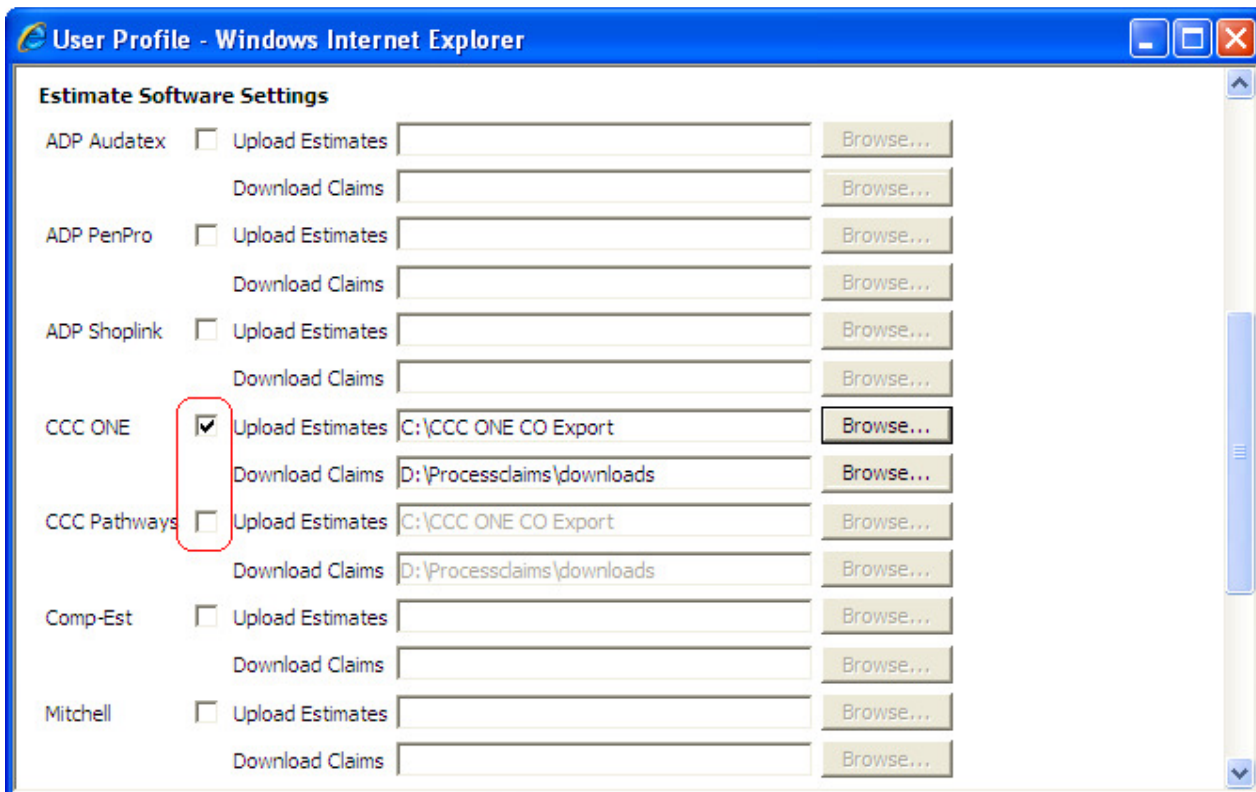## CCC ProcessClaims® Release 6.0: Appraiser User Profile Update

CCC has added new EMS import and export paths for appraisers using CCC ONE™ Estimating.

CCC has added 'CCC ONE' to your User Profile for translating CCC ONE EMS estimates. For those who began uploading CCC ONE Estimating EMS estimates prior to release, CCC updated your user profiles for you. Your Pathways profile was copied to 'CCC ONE' and the flag was moved from 'CCC Pathways' to 'CCC ONE.'

For those who move to CCC ONE Estimating post release, it will be necessary to update your User Profile prior to uploading EMS data.

Below are the steps needed to update your User Profile:

1. Remove the check from 'CCC Pathways' and add the check to 'CCC ONE'
2. Browse and select the 'Upload Estimates' folder used to import EMS Estimate data into ProcessClaims
3. Browse and select the 'Download Claims' folder used by CCC ONE Estimating to retrieve your assignment data

For questions regarding your profile update, please contact CCC Technical Support.

CCC TECHNICAL SUPPORT: 800.637.8500